

Insight on Coaching – Guest Bio

Maureen Williams

Assistant Vice President

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Introduction

Maureen is the Assistant Vice President of Leadership and Organizational Effectiveness, responsible for the design and delivery of the leadership development curriculum, world-wide, for CNA. Maureen's team is also responsible for the executive coaching program, performance management, outplacement, diversity training, employee surveys, competencies, leadership assessments, employee branding and the measurement and metrics of leadership initiatives.

Experience

As the director of leadership and organizational effectiveness for international companies with employee populations ranging from 10,000 – 44,000 employees, Maureen has directed the design, development and delivery of leadership and management curriculums, succession planning, mentoring programs, continuing education and organizational development initiatives. Early in her career, Maureen taught high school history and political science and was chairperson of the Social Studies department.

Education

Maureen earned the Associate in Insurance Management designation from the National Insurance Council, the FLMI certification from the Life Office Management Association and has a State of Illinois Teaching Certificate. She is certified in over 15 vendor-sponsored leadership programs, multiple assessment instruments, e.g., MBTI and has a Masters of Science in Organization Development from Loyola University Chicago.

Professional Affiliations, Publications and Recognition

Maureen is a past board member of the Organization Development Network and is an active member of SHRM and ASTD.